



COMPLAINTS AGAINST THE CURRICULUM

November 2020

Policy No. 82

DATE APPROVED BY GOVERNING BODY:
30.11.2020

DATE OF NEXT REVIEW: Spring 2024

LEAD: Deb Rattley

GOVERNOR RESPONSIBLE: Governing Body

CHADSGROVE SCHOOL & SPECIALIST SPORTS COLLEGE

Complaints Against the Curriculum Policy

Parent carers may complain if they consider that the school is not doing one or more of the following:

- Providing a curriculum to meet the needs of their child
- Complying with the law on charging for school activities
- Providing religious education and daily collective worship
- Providing statutory information
- Carrying out a statutory duty
- Acting reasonably

Roles and Responsibilities of Headteacher, Other Staff and Governors

The Headteacher will:

- Take all complaints seriously and deal with them sensitively
- Request that the complaint is put in writing so that it can be investigated
- Respond to the complaint personally or delegate it to an experienced member of the Senior Leadership Team
- Involve other members of staff as appropriate
- Where necessary, explain the legal position with regard to the National Curriculum and the scope available to the school to make changes
- Advise the complainant of their right to pursue the matter with the Home School Liaison Committee (Disciplinary Committee) of the Governing Body
- Ensure the Governing Body is advised of any complaints and provided with guidance to assist the decision-making process

The Governing Body will ensure that the Disciplinary Committee has the delegated responsibility to hear complaints, advise the Headteacher on the action/decision required and write to the complainant of their right to appeal to the LA.

Purpose

The aims of the school emphasise that the Curriculum should meet the needs of the pupils. Where parent carers consider that this is not the case they have the right to make a complaint. In the first instance this should be made to the Headteacher. If parent carers do not consider that the matter has been resolved they should then complain to the

Disciplinary Committee of the Governing Body. The Governors' Sub-Committee will then consult with the Headteacher on how to resolve the complaint.

Relationship to Other Policies

This Policy should be read in conjunction with the Policies of the school notably the General Complaints Policy and Procedures.

Relationships, Sex and Health Education

Parent carers have the right to withdraw their child from the teaching aspects of sex education. Letters go out regarding this and parent carers can withdraw from parts of the sex education but not from the relationship part.

Arrangement for Monitoring and Evaluation

The Governing Body will receive a report from Disciplinary Committee indicating the number and nature of complaints, the recommended action or decisions taken and the outcomes of these decisions. Parent carers will sometimes seek advice from the LA or other bodies before referring a complaint to the school. If they are not satisfied with the response of the Headteacher they can refer it to the Governing Body. If they are still not satisfied they can put the complaint to the LA. The complaint should be heard within 15 working days. The LA must inform the complainants and the Governing Body of the decision and required actions. The decision of the LA is final.

Ratification and Review

The Governing Body have reviewed the Complaints Against the Curriculum Policy Statement and confirm that it is consistent with current legislation and is therefore fit for purpose and will be reviewed annually.